June 3, 2024

CRMC is now accepting claims for the Shook & Fletcher Trust. We appreciate your patience while we updated our system. All law firms that provided their Hybrid Filer Agreement (HFA) by Friday, May 31, 2024 at noon have access to file claims with the Shook & Fletcher Trust. The User Administrator(s) have been given access per their noted permissions. They are now responsible for setting up other users at the firm that need access to Shook. If you currently receive your message board notices via email this trust has been added to that schedule automatically. There are a few changes to highlight that will assist you in filing claims with the Trust.

1. An updated eClaims user manual has been added to the documents tab.
2. The Shook Trust requires a $75 filing fee for every claimed filed on or after July 1, 2023. **Please remember, the Statute of Limitations (SOL) for a claim is not tolled until the $75 filing fee has been paid**. The SOL Tolling date is displayed on the claim detail page.
3. A $100 additional fee is required for a derivative claim. This policy has been in place since the Trust opened.
4. There are two ways in Eclaims to allocate available funds for a specific claim.
    a. The new Manage Fee page off of the claims tab allow firms to manage their filing fees with the Trust. The page displays the firms' available fees and required fees. Claims that do not have their filing fee or derivative fee paid, if applicable, will display on this page where you may allocate available fees to specific claims. You may also download the data to an excel file.
    b. Firms may also pay the filing fee when a new claim is filed on the claim page. If an IR fee is also required that information will display once you save the claim. Please see the updated user manual at page 64 for additional details.

    When a new claim is added to the system and the filing fee not paid, you will receive a message board notice indicating the fee has not been paid and the statute of limitations has not been tolled. If you have a claim at AWFEE, AWIRFEE_F, or AWIRFEE, the demographics are complete and all documents have been provided but, you need to pay the fee(s) for the claim to move forward to the processing queue.

5. The MFR ClaimID has been added to the claim status detail report. You may download that report as a text file and import it into excel or another spreadsheet program.
6. Claim deficiencies will be posted to the Deficiency tab. Please review that information as well as the Exp Sum Tab and the CDT Summary tab. If that information does not answer your question, please reach out to CRMC's helpline either by emailing inquiry@claimsres.com or by adding a new inquiry through the Eclaims application.

We look forward to a smooth transition.